GREENFIELD COMMUNICATIONS

Telephone Quick Reference Guide

Star codes, dialing and voicemail for your Greenfield phone line.

Star codes

Dial these from your Greenfield phone.

VOICEMAIL AND CALLBACK

00	Voicemail
***69**	Call back the last number that called you

CALL FORWARDING

***72 + number**	Forward all calls to that number
***73**	Cancel forwarding of all calls
***92 + number**	Forward busy or unanswered calls to that number
***93**	Cancel forwarding of busy or unanswered calls

CALLER ID

***67**	Block your Caller ID on all outgoing calls
***82**	Unblock your Caller ID on all outgoing calls
***67 + number**	Block your Caller ID for one call to that number
***82 + number**	Unblock your Caller ID for one call to that number

BLOCKING AND DO NOT DISTURB

***77**	Block calls with no Caller ID
***87**	Allow calls with no Caller ID again
***78**	Do Not Disturb on: all calls go to voicemail
***79**	Do Not Disturb off

CALL WAITING

***56**	Call waiting on, main line
***57**	Call waiting off, main line (for a fax or modem line)
***70 + number**	Call waiting off for one call to that number (one fax or modem call)
***76 + number**	Call waiting on for one call to that number
***30**	Call waiting off, all lines
***31**	Call waiting on, all lines

> Where a code says **+ number**, dial the code, then the full phone number.

Dialing

USA, Canada and some Caribbean, local or long distance

1 + area code + number

1 310 555 5555

All other countries

011 + country code + number + #

Paris: 011 33 1 123456789 #

Pressing # after an international number connects the call faster. Rates are in the International calling rates guide.

Voicemail

From your Greenfield phone, dial 00. From any other phone, call your Greenfield number and press * when the greeting starts.

The prompts walk you through setting it up and listening to messages.

New voicemail

If your phone has a message light, it blinks. If it doesn't, you'll hear a stutter or warbling dial tone when you pick up.

Three-way calling

Call the first person. Press **Flash**, then call the second person. When they answer, press **Flash** again to join all three.

Everyday calling

Make, answer and end calls as you always have, on your phone, speakerphone or headset. Redial and Flash work as before.

Phone control panel

Choose **Log in** at the top of egreenfield.com, then **Phone control panel**. Sign in with your 10-digit Greenfield phone number, with no dashes, and your voicemail password.

Manage CallBlast and Local Dialing, listen to voicemail and see your call history. The full guide to every feature on your line is under **Support**.